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Ref #	Hits	Search Text	Time Stamp
1	S3	18 order adj scheduling adj system	2005/02/18 11:57
2	S4	667 705/9.ccls.	2005/02/17 14:40
3	S5	161 S4 and @py<"2001"	2005/02/17 14:40
4	S1	3 ("6, 754, 321" "6, 721, 288" "6, 546, 425").pn.	2005/02/17 14:43
5	S2	5 ("5943652", "6263315" "5897260" "6389132" "5920846").pn.	2005/02/17 14:44
6	S8	70 ("3914560"   "3963876"   "4017695"   "4092718"   "4132863"   "4212069"   "4277655"   "4467148"   "4670902"   "4766606"   "4799162"   "4922514"   "4937743"   "4961218"   "5052039"   "5086462"   "5099431"   "5122929"   "5177684"   "5218635"   "5241465"   "5255181"   "5255317"   "5295065"   "5325292"   "5416833"   "5491742"   "5528660"   "5588051"   "5615121"   "5640505"   "5644619"   "5687212"   "5751802") .PN. OR ("5920846"   "5943652") .URPN.	2005/02/17 14:48
7	S9	5 ("5826236"   "5850221"   "5902352"   "5943652") .PN. OR ("6323882") .URPN.	2005/02/17 14:57

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Ref #	Hits	Search Text	Time Stamp
		( "1988634"   "3186111"   "3566370"   "3615901"   "3794982"   "3810102"   "3831608"   "3910281"   "3916909"   "3931821"   "3934226"   "3957389"   "3970408"   "3970996"   "3976253"   "3980086"   "4009719"   "4037984"   "4049002"   "4096864"   "4290114"   "4315309"   "4360345"   "4450076"   "4464122"   "4488322"   "4489387"   "4525885"   "4567318"   "4583524"   "4667292"   "4731725"   "4733354"   "4737912"   "4755868"   "4764806"   "4813013"   "4839822"   "4842394"   "4858126"   "4899758"   "4920514"   "4945476"   "5018067"   "5025374"   "5029081"   "5077666"   "5084819"   "5088037"   "5090648"   "5147186"   "5208748"   "5216603"   "5243531"   "5253164"   "5255358"   "5404292"   "5412804"   "5539869"   "5583758"   "5608898"   "5640501"   "5644778" ) . PN. OR ( "5850221" ) . URPN.	2005/02/17 15:16
8	S10 85	S5 and dispatching	2005/02/17 15:16
9	S11 13	S5 and dispatching	2005/02/17 15:18
10	S7 14	configurable adj rules adj engine	2005/02/17 15:18
11	S6 114	S5 and ( schedule scheduling reservation appointment booking reserving)	2005/02/17 15:19
12	S12 196649	workforce ( optimization schedule scheduling)	2005/02/18 07:55

Ref #	Hits	Search Text	Time Stamp
13	S13	25	workforce adj (optimization schedule scheduling)
14	S14	22	( "5016170"   "5093794"   "5111391"   "5182705"   "5212791"   "5325292"   "5369570"   "5408663"   "5765139"   "5765140"   "5848403"   "5911134"   "5913201"   "5953229"   "5983195"   "6032121"   "6049776"   "6067525"   "6073109"   "6088626" ) .PN. OR ("6415259") .URPN.
15	S15	0	adaptiv.as.
16	S16	0	timevisualizer
17	S17	219050	shiftwork management
18	S18	0	shiftwork adj management
19	S19	0	clickservice
20	S20	1	clickschedule
21	S21	117	service adj chain
22	S22	55	S21 and @py<"2001"
23	S23	17	S21 and "705"/.cc1s.
24	S24	0	iet.as.

Ref #	Hits	Search Text	Time Stamp
25	S25	5	( "4800029" "5064646" "5922656" "5972854" "6010988") .pn.
26	S26	142	ILOG
27	S27	0	ILOG.ti.
28	S28	0	ilog.as.
29	S29	33	S26 and @py<"2001"
30	S30	32	(US-2001049619-\$ or US-20020010615-\$ or US-20020023157-\$ or US-20020065700-\$ or US-20020199182-\$ or US- 20030115088-\$ or US-20040193472-\$).did. or (US-4092718-\$ or US- 4922514-\$ or US-4937743-\$ or US- 5093794-\$ or US-5111391-\$ or US- 5212791-\$ or US-5241465-\$ or US- 5325292-\$ or US-5467268-\$ or US- 5615121-\$ or US-5623404-\$ or US- 5701400-\$ or US-5848395-\$ or US- 5913201-\$ or US-5920846-\$ or US- 5943652-\$ or US-6047260-\$ or US- 6278978-\$ or US-6323882-\$ or US- 6380951-\$ or US-6415259-\$ or US- 6442515-\$ or US-6578005-\$ or US- 6810383-\$ or US-6823315-\$).did.
31	S31	7	S30 and score

Ref #	Hits	Search Text	Time Stamp
32	0	S30 and compare near workers	2005/02/22 12:09
33	0	S30 and compare near (workers resources skills)	2005/02/22 12:09
34	13	S30 and compare	2005/02/22 12:09

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	<b>Document ID</b>	<b>Issue Date</b>	<b>Pages</b>	<b>Title</b>	<b>Current OR</b>
1	US 4092718 A	19780530	11	Computerized dispatching system	701/117
2	US 4922514 A	19900501	14	Method and apparatus for dispatching services	379/29.01
3	US 4937743 A	19900626	24	Method and system for scheduling, monitoring and dynamically managing resources	705/8
4	US 5093794 A	19920303	34	Job scheduling system	700/100
5	US 5111391 A	19920505	27	System and method for making staff schedules as a function of available resources as well as employee skill level, availability and priority	705/9
6	US 5212791 A	19930518	65	Dynamic scheduling	705/29
7	US 5241465 A	19930831	23	Method for determining optimum schedule in computer-aided scheduling system	705/8
8	US 5325292 A	19940628	21	Tour/schedule generation for a force management system	705/9
9	US 5467268 A	19951114	28	Method for resource assignment and scheduling	705/9
10	US 5615121 A	19970325	18	System and method for scheduling service providers to perform customer service requests	705/9

	Inventor
1	Wendt; Hans J.
2	Bergeron; Lawrence E. et al.
3	Rassman; William R. et al.
4	Howie; George R. et al.
5	Fields; Randall K. et al.
6	Damian; Richard G. et al.
7	Oba; Michiko et al.
8	Crockett; Gary B.
9	Sisley; Elizabeth M. et al.
10	Babayev; Djangir A. et al.

	<b>Document ID</b>	<b>Issue Date</b>	<b>Pages</b>	<b>Title</b>	<b>Current OR</b>
11	US 5623404 A	19970422	26	System and method for producing schedules of resource requests having uncertain durations	705/9
12	US 5701400 A	19971223	113	Method and apparatus for applying if-then-else rules to data sets in a relational data base and generating from the results of application of said rules a database of diagnostics linked to said data sets to aid executive analysis of financial data	706/45
13	US 5848395 A	19981208	6	Appointment booking and scheduling system	705/9
14	US 5913201 A	19990615	15	Method and apparatus for assigning a plurality of work projects	705/9
15	US 5920846 A	19990706	68	Method and system for processing a service request relating to installation, maintenance or repair of telecommunications services provided to a customer premises	705/7
16	US 5943652 A	19990824	27	Resource assignment and scheduling system	705/9
17	US 6047260 A	20000404	27	Intelligent planning and calendaring system with cueing feature and floating tasks	705/9

	<b>Inventor</b>
11	Collins; John E. et al.
12	Amado; Carlos Armando
13	Edgar; James William Hardie et al.
14	Kocur; George A.
15	Storch; Joan A. et al.
16	Sisley; Elizabeth M. et al.
17	Levinson; Richard J.

	<b>Document ID</b>	<b>Issue Date</b>	<b>Pages</b>	<b>Title</b>	<b>Current OR</b>
18	US 6278978 B1	20010821	7	Agent scheduling system and method having improved post-processing step	705/9
19	US 6323882 B1	20011127	17	Method and systems for a graphical real time flow task scheduler	715/744
20	US 6380951 B1	20020430	50	Prepress workflow method and program	715/736
21	US 6415259 B1	20020702	24	Automatic work progress tracking and optimizing engine for a telecommunications customer care and billing system	705/8
22	US 6442515 B1	20020827	34	Process model generation independent of application mode	703/22
23	US 6578005 B1	20030610	41	Method and apparatus for resource allocation when schedule changes are incorporated in real time	705/8
24	US 6810383 B1	20041026	38	Automated task management and evaluation	705/9
25	US 6823315 B1	20041123	33	Dynamic workforce scheduler	705/9
26	US 20010049619 A1	20011206	11	METHOD AND SYSTEM FOR ALLOCATING SPECIFIC APPOINTMENT TIME WINDOWS IN A SERVICE INDUSTRY	705/9
27	US 20020010615 A1	20020124	28	Methods and systems for scheduling complex work orders for a workforce of mobile service technicians	705/9

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18	Andre; David et al.
19	Jerome; David H. et al.
20	Petchenkine; Andri P. et al.
21	Wolfinger; Chase et al.
22	Varma; Gadiraju et al.
23	Lesaint; David et al.
24	Loveland; James B.
25	Bucci; Mark E. et al.
26	POWELL, G. EDWARD et al.
27	Jacobs, Simon

	<b>Document ID</b>	<b>Issue Date</b>	<b>Pages</b>	<b>Title</b>	<b>Current OR</b>
28	US 20020023157 A1	20020221	7	Systems and methods for enhancing connectivity	709/227
29	US 20020065700 A1	20020530	13	METHOD AND SYSTEM FOR ALLOCATING PERSONNEL AND RESOURCES TO EFFICIENTLY COMPLETE DIVERSE WORK ASSIGNMENTS	705/9
30	US 20020199182 A1	20021226	62	Method and apparatus providing convergent solution to end-to end, adaptive business application management	725/1
31	US 20030115088 A1	20030619	13	System and method of routing, scheduling, and monitoring a workforce	705/7
32	US 20040193472 A1	20040930	19	Systems, methods and computer program products for generating at least one shift schedule	705/9

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28	Lo, Edward et al.
29	POWELL, G. EDWARD et al.
30	Whitehead, Susan
31	Thompson, John
32	Ramakrishnan, Vishwanitra S. et al.